

Please check our Returns Policy before sending any items back to Tanita Europe.  
 Go to [www.shop.tanita.eu/shipping\\_returns](http://www.shop.tanita.eu/shipping_returns) for more information.

RMA requests are typically processed before the end of the following business day, 17:00 (GMT +01:00). RMA confirmation will be provided by e-mail.

Supplier's Name:	Tanita Europe B.V.	RMA #:	
Return Address:	Hoogoorddreef 56e 1101 BE Amsterdam The Netherlands	Email:	<a href="mailto:webshop.RMA@tanita.eu">webshop.RMA@tanita.eu</a>

Contact Person (Last Name, First Name)*	
Street + Number* City + Postal Code* Country*	
Contact Telephone Number*	
Contact E-mail Address*	
Tanita Order Confirmation Number*	
Product Number* e.g. BC-543; PD-724; HD-387	
Product LOT Number*	
Detailed Problem Description*	

All fields marked with \* are mandatory

**Important Notes:**

- Use the products' original packaging (if still available)
- Ship the RMA items via traceable means (e.g. UPS, FedEx, DHL)
- Write the RMA number on at least 2 outside surfaces of each return package
- Write the RMA number on the packing list or shipper
- Add the RMA that was returned to you as well as a copy of your Order Confirmation to your return package
- Shipments received by Tanita Europe with a faulty or no RMA number will be refused